

Privacy Policy for www.mobispare.com, Effective Date: 4th August 2025

This Privacy Policy describes how we collect, uses, and discloses your information when you use our website www.mobispare.com

Information We Collect: We collect the following information from you:

- **Personal Information:** When you create an account or make a purchase on the Site, we collect information such as your name, billing address, shipping address, email address, phone number and payment information.
- **Log Data:** We automatically collect information about your access to and use of the Site. This Log Data may include your IP address, browser type, operating system, referral URL, access times, page views, and other information.
- **Cookies and Similar Technologies:** We use cookies and similar tracking technologies to collect information about your browsing activity on the Site. This information may include the pages you visit, the links you click, and the search terms you use.

Use of Information: We use the information we collect to:

- Process your orders and fulfill your requests.
- Provide customer service and support.
- Send you marketing and promotional communications (with your consent).
- Personalize your experience on the Site.
- Improve the Site and our services.
- Comply with legal and regulatory requirements.

Sharing of Information:

We may share your information with third-party service providers who help us operate the Site and provide our services. These service providers are contractually obligated to keep your information confidential and secure.

We may also share your information with third-party advertisers and marketing partners with your consent. You can opt out of receiving marketing communications from us at any time by following the unsubscribe instructions in our emails.

We may disclose your information if we are required to do so by law or in the good faith belief that such disclosure is necessary to comply with a court order, subpoena, or other legal process, or to protect the rights, property, or safety of us or others.

Data Security:

We take reasonable steps to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no website or internet transmission is completely secure. We cannot guarantee the security of your information.

Children's Privacy:

Our Site is not directed to children under the age of 13. We do not knowingly collect personal information from children under 13. If you are a parent or guardian and you believe that your child has provided us with personal information, please contact us. If we learn that we have collected personal information from a child under 13, we will delete that information from our records.

Your Choices:

You can access, update, or delete your personal information by logging into your account on the Site. You can also opt out of receiving marketing communications from us at any time by following the unsubscribe instructions in our emails.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time. We will post any changes to this Privacy Policy on the Site. We encourage you to review this Privacy Policy periodically for any changes.

Contact Us

If you have any questions about this Privacy Policy, please contact us by email at mobispare9828@gmail.com or by phone at +919166558950

www.MobiSpare.com

Shop No: 104/A, Jai Ganesh Vishwa Complex, Dhanori Road Vishrantwadi, Pune, Maharashtra
411015; Mobile: +919265958950

Payment Policy for www.mobispare.Com, Effective Date: 4th Aug 2025

This Payment Policy describes the payment methods, security, and processing procedures for your online golf store in India www.golfgliders.com.

1. **Payment Methods:** We accept the following payment methods:
 - **Credit Cards:** Visa, Mastercard
 - **Debit Cards:** Visa Debit, Mastercard Debit, Maestro
 - **Net Banking:** HDFC Bank, Kotak 811, ICICI Bank, Axis Bank
 - **Mobile Wallets:** Paytm, PhonePe, Google Pay, etc.
 - **Cash on Delivery (COD):** Not Available for any orders
2. **Currency and Taxes**
 - All prices displayed on our website are in Indian Rupees (INR).
 - You will be charged applicable taxes (like GST) based on your shipping address at the checkout stage. The final order amount, including taxes, will be reflected before payment confirmation.
3. **Payment Processing**
 - We use a secure payment gateway to process all online transactions.
 - Your order will not be processed and shipped until payment is successfully confirmed.
 - We do not store any sensitive payment information like credit card details on our servers.
4. **Security**
 - We are committed to protecting your financial information.
 - We use industry-standard encryption methods (SSL) to safeguard your data during transmission.
 - We comply with Payment Card Industry Data Security Standard (PCI DSS) to ensure the security of customer payment information.
5. **Transaction Fees**
 - We may charge a nominal processing fee for certain online payment methods like credit cards or debit cards.
 - Any applicable fees will be clearly displayed at checkout before you confirm your payment.
6. **Cash on Delivery (COD) Policy**
 - Cash on Delivery (COD) is an option for any orders
 - Additional charges may apply for COD orders. The exact amount will be displayed at checkout.
 - You will need to pay the full order amount, including COD charges, in cash upon delivery.

7. **Payment Disputes**

In case of any discrepancy or issue with your payment, please contact us immediately at mobispare9828@gmail.com or by phone at +919166558950. We will investigate the issue and work towards a prompt resolution.

8. **Changes to this Policy**

We may update this Payment Policy from time to time. We will post any changes to this policy on the Site. We encourage you to review this Policy periodically for any changes.

Contact Us

If you have any questions about this Cancellation Policy, please contact us by email at mobispare9828@gmail.com or by phone at +919166558950

www.MobiSpare.com

Shop No: 104/A, Jai Ganesh Vishwa Complex, Dhanori Road Vishrantwadi, Pune, Maharashtra 411015; Mobile: +919265958950

Refund Policy for www.mobispare.com, Effective Date: 4th August 2025

This Refund Policy describes the conditions under which **we** will issue refunds for products purchased on our website www.mobispare.com

Returns and Refunds

We want you to be completely satisfied with your purchase. You can return most new, unused items sold online within 5 days of delivery for a full refund. We will also pay the return shipping costs if the return is a result of our error (e.g., incorrect item shipped, damaged product).

Exceptions:

The following items are not eligible for returns or refunds:

- Used items
- Items damaged due to misuse or neglect
- Items without original packaging (unless damaged during shipping)
- Custom-made or personalized items
- Gift cards

Return Process:

To return an item, please contact us by email at mobispare9828@gmail.com or by phone at **+919265958950** within 5 days of receiving your order at your doorstep. We will provide you with a return shipping label and instructions on how to return the item.

Refunds:

Once we receive your returned item and verify that it meets the conditions for a refund, we will issue a full refund to your original payment method within 10 business days.

Late or Missing Refunds:

If you haven't received your refund after 10 business days, please first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted. If you've done all of this and you still haven't received your refund, please contact us by email at mobispare9828@gmail.com.

Customer Satisfaction Guarantee:

We are committed to providing excellent customer service. If you are not satisfied with your purchase for any reason, please contact us and we will do our best to resolve the issue

Contact Us:

If you have any questions about this Privacy Policy, please contact us by email at mobispare9828@gmail.com or by phone at **+919166558950**

www.MobiSpare.com

Shop No: 104/A, Jai Ganesh Vishwa Complex, Dhanori Road Vishrantwadi, Pune, Maharashtra 411015; Mobile: **+919265958950**

Shipping Policy for www.mobispare.com, Effective Date: 4th August 2025

This Shipping Policy describes the shipping options and costs for products purchased on our website www.mobispare.com

Order Processing:

We aim to process and ship orders within 5 business days of receiving your order. You will receive a confirmation email with tracking information once your order has shipped.

Shipping Options:

We offer the following shipping options:

- **Standard Shipping:** This is our most affordable shipping option and typically takes 4 to 5 business days for delivery.
- **Expedited Shipping:** This option is faster than standard shipping and typically takes 2 to 4 business days for delivery. (Optional: Include cost difference)
- **Next-Day Shipping:** This is our fastest shipping option and guarantees delivery within 2 to 3 business day. (Optional: Include cost difference)

Shipping Costs:

Shipping costs are calculated based on the weight of your order and your chosen shipping option. You will see the total shipping cost before you complete your purchase.

Free Shipping:

We may offer free shipping promotions from time to time. These promotions will be clearly advertised on the Site.

Delivery Areas:

We currently ship to all major cities in India. If you are unsure if we ship to your area, please contact us before placing your order.

International Shipping:

We do not currently offer international shipping.

Delivery Times:

Estimated delivery times are based on business days and may vary depending on your location and chosen shipping option. We are not responsible for delays caused by factors beyond our control, such as weather or customs delays.

Tracking Your Order

You can track your order by clicking on the tracking link in your confirmation email.

Lost or Damaged Packages

If your package is lost or damaged in transit, please contact us immediately at mobispare9828@gmail.com or by phone at +919166558950. We will work with the carrier to locate your package or issue a refund.

Changes to this Shipping Policy

We may update this Shipping Policy from time to time. We will post any changes to this Shipping Policy on the Site. We encourage you to review this Shipping Policy periodically for any changes.

Contact Us

If you have any questions about this Privacy Policy, please contact us by email at mobispare9828@gmail.com or by phone at +919166558950

www.MobiSpare.com

Shop No: 104/A, Jai Ganesh Vishwa Complex, Dhanori Road Vishrantwadi, Pune,
Maharashtra 411015, Mobile: +919265958950

Cancellation Policy for www.mobispare.com, Effective Date: 4th August 2025

This Cancellation Policy describes the shipping options and costs for products purchased on our website www.mobispare.com

Order Cancellation before Shipment:

- You may cancel your order at any time before it ships without any penalty.
- To cancel your order, please contact us by email at mobispare9828@gmail.com or by phone at +919265958950 within 24 hours of placing your order.
- Once we receive your cancellation request, we will confirm the cancellation and issue a full refund for the order amount (including any taxes and shipping charges) to your original payment method.

Order Cancellation after Shipment:

- Once your order has shipped, we cannot guarantee cancellation.
- You may still attempt to cancel your order by contacting us as mentioned above. However, if the order has already been shipped, we may not be able to stop the delivery.
- If your order is successfully cancelled after shipment, you will be responsible for the return shipping costs.

Exceptions to Cancellation:

We may not be able to cancel your order if the product is:

- Custom-made or personalized.
- Already shipped
- Marked as non-cancellable on the product page.

Return Policy:

If your order cannot be cancelled or arrives after cancellation, you can return the unopened and unused product within 5 days of receiving it for a full refund

Contact Us:

If you have any questions about this Cancellation Policy, please contact us by email at mobispare9828@gmail.com or by phone at +919166558950

www.MobiSpare.com

Shop No: 104/A, Jai Ganesh Vishwa Complex, Dhanori Road Vishrantwadi, Pune, Maharashtra 411015, Mobile: +919265958950

Force Majeure Clause for www.mobispare.Com, Effective Date: 4th Aug 2025

In the event of Force majeure, the use of the website www.mobispare.Com operated by “Appeshwar Mobile”. By accessing or using the Site, you agree to be bound by these clauses.

We will not be liable for any delay or failure to perform our obligations under these Terms if such delay or failure is caused by an event beyond our reasonable control.

A Force Majeure Event shall include, but not be limited to:

- Acts of God, such as earthquakes, floods, hurricanes, or other natural disasters.
- Acts of war, terrorism, or civil unrest.
- Strikes or other labour disputes.
- Government regulations or orders.
- Shortages of materials or supplies.
- Interruptions in transportation or communication networks.
- Currency fluctuations.
- Pandemics or epidemics.

If a Force Majeure Event occurs, we will use our reasonable efforts to minimize the delay or failure and to resume performance of our obligations as soon as possible.

Contact Us:

If you have any questions about this Cancellation Policy, please contact us by email at mobispare9828@gmail.com or by phone at +919166558950

www.MobiSpare.com

Shop No: 104/A, Jai Ganesh Vishwa Complex, Dhanori Road Vishrantwadi, Pune, Maharashtra 411015; Mobile: +919265958950

General Terms & Conditions for www.mobispare.Com, Effective Date: 4th Aug 2025

These General Terms and Conditions govern your use of the website www.mobispare.Com operated by "Appreshware Mobile". By accessing or using the Site, you agree to be bound by these Terms.

1. Use of the Site:

- You may only use the Site for lawful purposes and in accordance with these Terms.
- You are solely responsible for your conduct while using the Site.
- You agree not to use the Site in any way that could damage, disable, overburden or impair the Site or interfere with any other user's use and enjoyment of the Site.
- You agree not to use the Site to transmit any unlawful, threatening, abusive, defamatory, obscene, infringing, or other objectionable material.

2. Intellectual Property:

- The content of the Site, including the text, graphics, logos, images and other materials is protected by copyright, trademark and other intellectual property laws.
- You may not copy, modify, reproduce, distribute, display, or create derivative works of the Content without our express written permission.

3. User Accounts:

- You may create an account on the Site to access certain features and functionalities.
- You are responsible for maintaining the confidentiality of your account information, including your username and password.
- You are responsible for all activity that occurs under your account.

4. Orders and Payment:

- By placing an order on the Site, you offer to purchase the products or services described in your order.
- We reserve the right to refuse any order for any reason, including, but not limited to, unavailability of products or services errors in pricing information or payment problems.
- We accept various payment methods as indicated on the Site.
- You agree to pay the total amount of your order, including any applicable taxes and shipping fees.

5. Disclaimer of Warranties:

- THE SITE AND THE CONTENT ARE PROVIDED "AS IS" AND WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.
- WE DO NOT WARRANT THAT THE SITE WILL BE UNINTERRUPTED, ERROR-FREE, OR VIRUS-FREE.
- WE DO NOT WARRANT THAT THE CONTENT IS ACCURATE, RELIABLE OR COMPLETE.

6. Limitation of Liability:

- WE WILL NOT BE LIABLE FOR ANY DAMAGES ARISING OUT OF OR IN CONNECTION WITH YOUR USE OF THE SITE, INCLUDING, BUT NOT LIMITED TO, DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES.

7. Termination

- We may terminate your access to the Site at any time, without notice, for any reason, including, but not limited to, your violation of these Terms.

8. Governing Law and Dispute Resolution

- These Terms shall be governed by and construed in accordance with the laws of India.
- Any dispute arising out of or relating to these Terms shall be subject to the exclusive jurisdiction of the courts of Pune, Maharashtra, India.

9. **Changes to these Terms:**

- We may update these Terms from time to time.
- We will post any changes to these Terms on the Site. We encourage you to review these Terms periodically for any changes.

Contact Us:

If you have any questions about this Cancellation Policy, please contact us by email at mobispare9828@gmail.com or by phone at +919166558950

www.MobiSpare.com

Shop No: 104/A, Jai Ganesh Vishwa Complex, Dhanori Road Vishrantwadi, Pune, Maharashtra 411015; Mobile: +919265958950

Infringement Policy for [www.mobispare.Com](http://www.mobispare.com), Effective Date: 4th Aug 2025

“Apeshwar Mobile and www.mobispare.com” takes intellectual property rights seriously. We are committed to protecting our own intellectual property, as well as the intellectual property of others.

If you believe that your intellectual property rights are being infringed upon by a product sold on our website, please submit a detailed report of the alleged infringement to the following email address: mobispare9828@gmail.com.

Your report should include the following information:

- **Your Contact Information:**
 - Full Name: Mr. Krishna Kumar
 - Email Address: mobispare9828@gmail.com
 - Phone Number: +91-9166558950
- **Identification of the Infringed Work:**
 - A clear description of the intellectual property right that you believe is being infringed (e.g., trademark, copyright, patent)
 - A copy of the relevant intellectual property registration certificate or a link to its online record (if applicable)
 - A description of where you found the infringing product on our website (e.g., URL of the product page)
- **Identification of the Allegedly Infringing Product:**
 - A description of the product you believe is infringing your intellectual property rights
 - Any available evidence that the product is a counterfeit or unauthorized copy (e.g., photos, comparison with the original product)
- **A Statement:**
 - A statement under penalty of perjury that the information in your report is accurate and that you are the authorized owner of the intellectual property right or are authorized to act on behalf of the owner.

Please note:

- We will investigate all reports of infringement submitted to us.
- If we determine that a product is infringing upon your intellectual property rights, we will take appropriate action, which may include removing the product from our website.
- We reserve the right to deny any report of infringement that we believe is frivolous or unsubstantiated.

Alternative Dispute Resolution (ADR):

We encourage all parties involved in a dispute to consider alternative dispute resolution (ADR) before resorting to litigation. ADR is a process in which a neutral third party helps the parties reach a settlement.

Contact Us

If you have any questions about this Cancellation Policy, please contact us by email at mobispare9828@gmail.com or by phone at +919166558950

www.MobiSpare.com

Shop No: 104/A, Jai Ganesh Vishwa Complex, Dhanori Road Vishrantwadi, Pune, Maharashtra 411015; Mobile: +919265958950

About Mobispare.com

Mobispare.com is India's growing online destination for reliable, affordable, and genuine mobile spare parts and accessories. Based in the heart of **Vishrantwadi, Pune**, we bring two decades of industry expertise to meet the everyday needs of mobile repair shops, technicians, retailers, and mobile phone users across the country.

The platform is a digital extension of **Apeshwar Mobile**, a well-established and reputed store in Pune, known for its **authenticity, fast service, and deep-rooted customer relationships**. At the core of our journey is **Mr. Krishna Kumar**, a visionary entrepreneur with over 20 years of hands-on experience in the mobile spare parts industry. He is not just the founder of Mobispare.com but also the name behind the trusted Apeshwar Mobile store, catering to hundreds of walk-in and wholesale customers every month.



Our Vision

To be India's most trusted online hub for mobile spare parts and accessories by delivering authentic products, ensuring excellent service, and building long-term relationships with every customer and business partner.



Our Mission

- To simplify the process of sourcing **genuine mobile spare parts** for all leading and legacy brands.
- To serve both **B2B (wholesale)** and **B2C (retail)** customers with the same level of dedication and transparency.
- To build a tech-enabled spare parts ecosystem for mobile repair businesses across India.
- To offer **prompt support, fast shipping**, and a hassle-free experience at every step.



What We Do

At Mobispare.com, we stock and supply a **wide variety of mobile spare parts** for all popular brands including:

- **Samsung, Apple, Vivo, Oppo, Realme, Xiaomi, OnePlus, Motorola**, and many others.

Whether you're looking for:

- **Touch screens, display units, battery packs, charging ports, cameras, speakers, back panels**, or
- Everyday **mobile accessories** like earphones, chargers, cables, phone covers, and tempered glass —

We have it all under one roof. Our product range is constantly updated to include the **latest models** as well as support for **older, hard-to-find parts**, ensuring repair technicians and end-users get what they need without delays.



Who We Serve

- **Mobile repair technicians and service centers**

- **Retailers and wholesale buyers**
- **B2B distributors**
- **End users and gadget enthusiasts looking for replacements**

Whether you need a **single piece or bulk quantities**, we deliver with the same care, precision, and commitment.

✳️ Why Customers Trust Mobispare.com

- ☒ **20+ years of experience** in mobile spare parts and accessories
 - ☒ Highly reputed store — **Apeshwar Mobile** — in Pune
 - ☒ Consistently fast and **prompt customer service**
 - ☒ A massive inventory of **new and old mobile model components**
 - ☒ Transparent pricing with no compromise on quality
 - ☒ Dedicated B2B and retail support
 - ☒ Quick dispatch and local pickup facility for Pune customers
-

🏆 Milestones & Achievements

- Served **thousands of customers** across Maharashtra and India
 - Built strong long-term relationships with **retailers and service providers**
 - Became a go-to supplier for **rare and discontinued mobile model parts**
 - Expanded from a single store to a full-fledged **eCommerce platform**
-

📍 Where to Find Us

Store Name: Apeshwar Mobile

Website: www.mobispare.com

Address: Shop No: 104/A, Jai Ganesh Vishwa Complex, Dhanori Road, Vishrantwadi, Pune, Maharashtra 411015

Phone/WhatsApp: +91 91665 58950

Email: mobispare9828@gmail.com

💬 A Message from Our Founder

"Over the last 20 years, my mission has remained the same — to serve my customers with honesty, timely service, and reliable mobile parts. Mobispare.com is my commitment to go beyond the shop counter and serve customers across India with the same values I built Apeshwar Mobile on."

— **Mr. Krishna Kumar**, Founder, Mobispare.com